Café Kiebert - Terms & Conditions

- Reservations are held “in option” for one week; after that point if we have not received confirmation from you, we will cancel the reservation.

- Information that we require for group reservations:

Name
Amount of guests
Date
Phone number (mobile)
Time of arrival
Location (bar, private room, terrace)
Choice of type ‘bar servings’ you would like
For group dinners we need to know what menu you would like to serve and any dietary wishes

- All drinks and food up to the amount of the turnover guarantee (or if on the bar for the whole group) must be on one bill. Beyond that it is possible to arrange either a set budget at which you would like to close your bill, or to say that guests will pay for themselves beyond that point.

- It is possible to play your own music through our speaker system. Unfortunately, DJs and live music are not permitted. This is because we are situated in a residential area and must adhere to strict noise regulations. Our music system is adjusted by the municipality.

- You are welcome to bring your own birthday cake by prior arrangement. We charge €1,50 “plate money” per person for that unless your total bill goes over €350, then the plate money is waived.

- We offer a selection of carefully chosen wines, but sometimes our guests have a special bottle they want to open for their party. That is possible; we charge €15 per bottle corkage. Please note that this is only intended for 1 or 2 bottles.

- From mid-April until mid-September, all group reservations will be placed on the terrace/bridge terrace. Space will be reserved indoors for you in case of bad weather. Please note that the reserved spots on the terrace are at the team’s discretion; we need to use certain areas for groups so that the pavement is still accessible for our neighbors.

- Groups of 10 or more for a lunch or dinner are kindly asked to make use of one of our set group menus. For dinners, we would kindly ask you to send us the menu choices for the main course at least 48 hours in advance, along with any allergies or dietary wishes.

- Please make sure any change in the number of guests is communicated to us as soon as possible; if it is later than 24 hours in advance, we will

unfortunately have to charge the full menu price for the expected number of guests.

- If the number of guests changes on the day itself, then we would ask you please to let us know by phone on 020 845 82 83.

Payment & Cancellation

- We do not charge a fee for the use of the private room, just a turnover guarantee of €300 during the day (reservations up to 17:00) or €750 for evening events (reservations that will start or go on beyond 17:00).

- For groups, we ask for a deposit, to be paid no later than 1 week after the confirmation of the reservation, or by the day before the reservation (whichever is soonest). This is then deducted from your bill on the day of your event. The amounts of the deposits are as follows:
    - Dinner groups of 10 or more people in the lounge: €10 p.p.
    - Dinner groups of 10 or more in the private room: €250
    - Groups of more than 10 on the bar or terrace: €50
    - Use of the private room or bridge terrace (daytime): €50
    - Use of the private room or bridge terrace (evening): €250

- Cancellations for groups of the terrace/bar/in the private room, made at least 7 days before the date of the reservation, will receive a full refund of the deposit. Cancellations made at least 72 hours before the date of the reservations will receive a 50% deposit. Cancellations made with less than 72 hours' notice forfeit their deposit, except in extreme circumstances.

- Cancellations for dinner groups made no later than 48 hours before the reservation will receive a full refund. Within 48 hours the deposit amount if forfeit (except in extreme circumstances).

- If an event is cancelled by us for any reason, you will receive a full refund of your deposit.

- If you would like to pay by invoice, please note this is only possible by prior arrangement via email. We offer a payment term of 14 days. Please let our reservation team know if you would like to pay by invoice, and we will send you the correct form for the details we need.