



### **Terms & Conditions private room**

- Reservations are held “in option” for one week. After that point if we have not received confirmation from you, we will cancel the reservation.
- We require a phone number for all reservations.
- We do not charge a fee for the use of the private room, just a turnover guarantee of €300,- during the day (reservations up to 17:00) or €750,- for evening events (reservations that will start or go beyond 17:00)
- All consumptions (food&drinks) up to the amount of the turnover guarantee must be on one bill. Beyond that it is possible to arrange either a set budget at which you would like to close your bill, or to say that guests will pay for themselves beyond that point.
- For the evening use of our private room, we ask for a deposit of €250,- to be paid no later than 2 weeks after the confirmation of the reservation, or by the day of the reservation (whichever is soonest). This is then deducted from your bill on the day of your event.
- Unfortunately DJ's and live music are not permitted.
- If you would like to pay by invoice, please note this is only possible by prior arrangement. We offer a payment term of 14 days. Please let our reservation team know if you would like to pay by invoice and we will send you the correct form for the details we need.

### **Cancellation policy**

- Cancellations made at least 7 days before the date of the reservation will receive a full refund of the deposit. Cancellations made at least 72 hours before the date of the reservations will receive a 50% deposit. Cancellations made with less than 72 hours notice forfeit their deposit, except in extreme circumstances.
- If an event is cancelled by us for any reason, you will receive a full refund of your deposit.

***Joe! Joe!***